

Central Region

Area of Responsibility	Staff Name	Phone	Email Address
Regional Operations Manager (ROM)	Jeannette Estes	(407) 768-6303	jeannette.estes@apdcares.org
Deputy ROM	Priscilla Weeks	(352) 330-2758	priscilla.weeks@apdcares.org
Administrative Assistant (AA) to ROM	Nancy Michael	(407) 768-6304	nancy.michael@apdcares.org
AA	Carissa Ramirez	(407) 768-6331	carissa.ramirez@apdcares.org
Regional Residential Planning Coordinator	Travis Pye	(407) 768-6339	travis.pye@apdcares.org
Regional Trainer	Mollie Brown-Ferrier	(863) 413-3377	mollie.brown-ferrier@apdcares.org
Clinical/Forensic Workstream Manager	Merari Perez	(407) 768-6317	merari.perez@apdcares.org
Clinical Administrative Assistant	Jackie Brandibas	(407) 768-6335	jackie.brandibas@apdcares.org
Forensics	Crystal Peters	(407) 768-6345	crystal.peters@apdcares.org
Behavior Analysis Services - <i>Lakeland</i>	Amber Kuzma		amber.kuzma@apdcares.org
Behavior Analysis Services - <i>Orlando</i>	Julie Lewis	(407) 768-6320	julie.lewis@apdcares.org
Behavior Analysis Services - <i>Wildwood</i>	Bingju (Lucy) Zhang	(352) 330-2742	bingju.zhang@apdcares.org
Behavior Analysis Services	Zane Prater	(407) 205-3795	zane.prater@apdcares.org
Medical Case Management - <i>Lakeland</i>	Shirley Hammond, RN	(863) 413-3378	shirley.hammond@apdcares.org
Medical Case Management - <i>Lakeland</i>	Amerita Perez	(863) 400-4700	amerita.perez@apdcares.org
Medical Case Management- <i>Orlando/Brevard County</i>	Julie Angotti, RN	(407) 768-6310	julie.angotti@apdcares.org
Medical Case Management - <i>Orlando</i>	Charline Marks, RN	(407) 245-0440	charline.marks@apdcares.org
Medical Case Management - <i>Wildwood</i>	Petra VonAnsbach, RN	(352) 330-2755	petra.vonansbach@apdcares.org
QSI - Lead - <i>Orlando</i>	Andrea Jones	(321) 543-2684	andrea.jones@apdcares.org
QSI - Lead - <i>Wildwood</i>	Lori Poole	(352) 643-1496	lori.poole@apdcares.org
Pre-Enrollment/Community Supports Workstream Manager	Sharon Jennings	(407) 768-6326	sharon.jennings@apdcares.org
Pre-Enrollment/Community Supports Administrative Assistant	Chrissdaly Soto	(407) 768-6332	chrissdaly.soto@apdcares.org
Intake & Eligibility/Liaison	Cristina Espinal-Nunez	(407) 768-6336	cristina.espinal-nunez@apdcares.org
Pre-Enrollment Support Coordinator - <i>Orlando</i>	Susan Porth	(407) 768-6314	susan.porth@apdcares.org
Pre-Enrollment Support Coordinator - <i>Orlando</i>	Victor Blair	(407) 768-6334	victor.blair@apdcares.org
Pre-Enrollment Support Coordinator - <i>Lakeland</i>	Stacie Cleveland	(863) 413-3384	stacie.cleveland@apdcares.org
Pre-Enrollment Support Coordinator - <i>Lakeland</i>	Laura Garcia	(863) 413-3380	laura.garcia@apdcares.org
Pre-Enrollment Support Coordinator - <i>Wildwood</i>	Mark Lewis	(352) 330-2777	mark.lewis@apdcares.org
Supported Employment Liaison - <i>Orlando</i>	Alvaro Quintero	(407) 768-6327	alvaro.quintero@apdcares.org
Supported Employment Liaison - <i>Lakeland</i>	Ranee Coffy-Andesha	(863) 413-3381	ranee.coffy-andesha@apdcares.org

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Supported Employment Liaison - <i>Wildwood</i>	Elizabeth Watson	(352) 330-2739	elizabeth.watson@apdcares.org
Family Care Council Liaison	Manyvone Champavannarath	(863) 413-3387	manyvone.champavannarath@apdcares.org
Quality Workstream Manager	Carla Bettis	(863) 413-3365	Carla.Bettis@apdcares.org
Quality Assurance Supervisor	Eduardo Castro	(407) 768-6309	eduardo.castro@apdcares.org
Regional Qualified Organization Consultant	Sylvia Baer	(407) 768-6320	sylvia.baer@apdcares.org
Incident Management Lead - <i>Orlando</i>	Jessica Flaherty	(407) 768-6311	jessica.flaherty@apdcares.org
Incident Management - <i>Orlando</i>	Susan Nocek	(863) 413-3368	susan.noczek@apdcares.org
Incident Management - <i>Lakeland/Wildwood</i>	Lisa Thompson	(863) 413-3372	lisa.thompson@apdcares.org
Incident Management - <i>Lakeland/Wildwood</i>	LaCandace Nelson	(863) 413-3363	LaCandace.Nelson@apdcares.org
Provider Liaison - <i>Lakeland</i>	Sarah Lozano	(863) 413-3369	sarah.lozano@apdcares.org
Provider Liaison - <i>Wildwood</i>	Patricia Morse	(352) 330-2729	patricia.morse@apdcares.org
Provider Liaison - <i>Orlando</i>	Idis Arias	(407) 768-6329	idis.arias@apdcares.org
Supported Living Liaison - <i>Orlando</i>	Shanee Major-Kelly	(407) 768-6324	shanee.major-kelly@apdcares.org
Supported Living Liaison - <i>Lakeland</i>	Ranee Coffy-Andesha	(863) 413-3381	ranee.coffy-andesha@apdcares.org
Provider Enrollment, Training, CMS Supervisor	Kimberly Williams	(352) 330-2743	kimberly.williams@apdcares.org
Provider Enrollment Specialist - <i>Orlando</i>	Tawanna Smith	(407) 768-6333	tawanna.smith@apdcares.org
Provider Enrollment Specialist - <i>Wildwood</i>	Lorraine Guziak	(352) 330-2732	lorraine.guziak@apdcares.org
CMS Compliance Reviewer	Angelle Jenkins		angelle.jenkins@apdcares.org
CMS Compliance Reviewer	Joy Taylor	(352) 431-8656	joy.taylor@apdcares.org
Residential Services Supervisor	Charles Steen	(863) 413-3359	charles.steen@apdcares.org
Residential Licensing Specialist - <i>Wildwood</i>	Jennifer Bailey	(352) 689-3300	jennifer.bailey@apdcares.org
Residential Licensing Specialist - <i>Lakeland</i>	Trelee Mustapha	(863) 370-6532	trelee.mustapha@apdcares.org
Residential Licensing Specialist - <i>Orlando</i>	Amber Griffin	(407) 697-4786	amber.griffin@apdcares.org
Residential Group Home Monitor - <i>Wildwood</i>	Rachel Jones	(352) 286-7033	rachel.jones@apdcares.org
Residential Group Home Monitor - <i>Wildwood</i>	Deborah Daniels		deborah.daniels@apdcares.org
Residential Group Home Monitor - <i>Wildwood</i>	Christine Moyer	(863) 698-1402	christine.moyer@apdcares.org
Residential Group Home Monitor - <i>Wildwood</i>	Karen Manly		karen.manly@apdcares.org
Residential Group Home Monitor - <i>Lakeland</i>	Diane Godette-Lynch	(863) 413-3372	diane.godette-lynch@apdcares.org
Residential Group Home Monitor - <i>Orlando</i>	Shantell Callwood		shantell.callwood@apdcares.org
Residential Group Home Monitor - <i>Orlando</i>	Natalie Rincon		natalie.rincon@apdcares.org
Residential Group Home Monitor - <i>Orlando</i>	Mona Vaveris		mona.vaveris@apdcares.org
Residential Group Home Monitor - <i>Brevard</i>	Carol Gilchriest		carol.gilchriest@apdcares.org
Residential Services Clerical Support	Lisa Thompson	(863) 413-3372	lisa.thompson@apdcares.org

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Area of Responsibility	Staff Name	Phone	Email Address
After Hours CRITICAL Incident Call-In	Carla Bettis	(863) 255-2695	
Incident Reporting & Abuse	LaCandace Nelson	(863) 413-3363	LaCandace.Nelson@apdcares.org
Incident Reporting & Abuse	Susan Nocek	(863) 413-3368	susan.noczek@apdcares.org
Incident Reporting & Abuse	Lisa Thompson	(863) 413-3372	lisa.thompson@apdcares.org
Waiver Workstream Manager	Fanny Chulig	(407) 768-6318	fanny.chulig@apdcares.org
Waiver Unit Supervisor - <i>Orlando</i>	Brenda Sanchez	(407) 768-6342	brenda.sanchez@apdcares.org
Waiver Liaison - <i>Orlando</i>	Maria Goris	(407) 768-6319	maria.goris@apdcares.org
Waiver Liaison - <i>Orlando</i>	Lydia Bustillo	(407) 768-6341	lydia.bustillo@apdcares.org
Waiver Liaison - <i>Orlando</i>	Nancy Rosario	(407) 768-6330	nancy.rosario@apdcares.org
Waiver Liaison - <i>Wildwood</i>	Barbara Zatkoff	(352) 330-2776	barbara.zatkoff@apdcares.org
Waiver Liaison/CDC - <i>Orlando</i>	Leslie Varhol	(407) 768-6312	leslie.varhol@apdcares.org
Waiver Unit Secretary - <i>Orlando</i>	Gertrude Stallon	(407) 768-6328	gertrude.stallon@apdcares.org
Waiver Supervisor - <i>Lakeland</i>	Connie Miller	(863) 413-3390	connie.miller@apdcares.org
Waiver Liaison/Lead/Medicaid - <i>Lakeland</i>	Christine Martin	(863) 413-3374	christine.martin@apdcares.org
Waiver Liaison - <i>Lakeland</i>	Aric McFarlane	(863) 413-3375	aric.mcfarlane@apdcares.org
Waiver Unit Secretary - <i>Lakeland</i>	Milagros Souchet	(863) 413-3361	milagros.souchet@apdcares.org
Waiver Liaison - <i>Wildwood</i>	Malikah Tarver	(352) 330-2757	malikah.tarver@apdcares.org
Waiver Liaison - <i>Wildwood</i>	Sheri Goodman	(352) 330-2773	sheri.goodman@apdcares.org
Waiver Unit Administrative Asst. - <i>Wildwood</i>	Lisa Lee	(352) 330-2753	lisa.lee@apdcares.org